

The Pavilion Surgery
Patient Group Meeting
Agenda
24 March 2026
14:00

Attendees
Apologies from Dr Gersten

Item	Description	Action
1.00	Previous Minutes / Actions •	Perry
2.00	• GP Changes PA • Staffing Update PA • Pharmacy Support Company – PCS PA • Premises Update PA • GP's working outside of NHS-additional pressure? TG	
3.00	AOB	

Meeting notes:

Apologies: Dr Gersten, Malcom D
Attending: Madeleine C, Glynis , Tom C, Tony G

Started the meeting out with the following notice as people gathered to start:

An PPG advertisement:

To boost our numbers for the meeting perhaps we can ask the GPS to advertise the PPG to patients.

Previous minutes / actions:

- Reception prescription box:
No changes have been made. The GPS think it is recognizable with the stickers and notices on there.
Perhaps we can clean up the unsightly markings
- Landlords and repair work:
The works are still pending and will be done late April- may
- Graffiti outside:
It is not going away with the wipes we bought. Offers and suggestions from those in attendance. Getting a certified street artist? Others won't tag over that
We think some white markers are being used and notoriously tricky to get rid of Perhaps have an artist tagging over it
- Survey and website:
The information about extended access. Tan will check.
NOTE: Tan has in the meantime checked and it is under the "Clinics we offer tab"
- Bike access:
We have tried all the summer to get somewhere with the council. We will come back soon around to the subject. Hopefully we will be granted the bike rack outside

New Meeting points:

GP Changes:

Dr Wastie has now retired. Dr Mortimer-Roome will join on 30th of March

Dr Mortimer-Roome will do 5 sessions, in comparison to Dr Wastie who did 6 sessions

Dr Ellis has taken on an extra session so changed from 4 sessions to 5 sessions. She will now do a Monday morning

She will roughly take 245 patients from Dr Wastie's patient list

Dr Elmustafa is now leaving due to a permanent position offer, we wish her the best

Dr Pain is still on maternity leave, but she and the baby are very healthy!

Dr David Donegan will be covering the maternity leave until next April – he starts around the 8th of May

Dr Gersten is retiring in the middle of May

This means for the PPG: Perry will ask the GPs if there is another GP wanting to attend the PPG. Might be on a rotation.

Dr Weallans is now joining us to replace Dr Gersten and she will be doing 5 sessions.

Dr Ellis and Dr Simmons will be becoming Partners of the business.

Perry briefly explained what being a partner means:

A brief discussion of what it means

A GP partner is a self-employed general practitioner who, alongside other GPs, and sometimes also nurses or other healthcare staff, is responsible for running their own practice. Besides providing services and managing patients, GP partners also manage the practice staff, the finances and the administrative work associated with running the practice. Unlike salaried GPs or GP locums, GP partners are not only healthcare professionals but also business owners. They therefore have more responsibilities, but also a lot more control over their work.

Attendee asked about the myth of a care navigator which is now becoming a trend in other Surgeries

Reassured this is not how we want to operate and even though we will try to signpost you to the best person we will always give the option for choice

STAFF UPDATE:

Ola our Phlebotomist has now left us, she was a trained doctor but could not find a placement. She has been offered and accepted a role in Belfast.

We have two Receptionists who are also qualified as a phlebotomist

Update on Pharmacy support company:

We had a Trial with an external pharmacy company who helped us review all the medication requests.

They have come to the end of their trial, and we will not be able to continue as the funding has unfortunately left us.

We did see a big improvement so it is definitely something that can return in the future.

PREMISES UPDATE:

We already covered this earlier in the recap of the last meeting. There has been several leaks over the winter and the roof repairs are coming along.

Attendee noted and brought up the new Blood donation centre in Gloucester's place
Tan researched and will make a note on the monitor and a poster

Attendee brought up subject of NHS doctors working outside the NHS. They brought up concerns about the ability within the practice

Perry has reassured them these doctors are often doctors who are unable to find work, so they work as locums. Perry shared some of the recruitment drive we had with finding the new GPS

Perry also brought up there will be a dedicated budget for locums that will start in April 2026

Around the table:

Re previous meeting there was the topic of a fasting blood test.

Dr Gersten was going to bring this to the GPs to discuss. Perry will ask for the response from the doctors-ongoing and unresolved matter for review at next meeting ACTION

Carry forward